



*****HMICFRS CDI Inspection Briefing Note*****

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What are the Policing Principles?

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|----------------|-------------------------------------|------------|-------------------------------------|--------------|-------------------------------------|
| Accountability | <input checked="" type="checkbox"/> | Fairness | <input checked="" type="checkbox"/> | Honesty | <input checked="" type="checkbox"/> |
| Integrity | <input checked="" type="checkbox"/> | Leadership | <input checked="" type="checkbox"/> | Objectivity | <input checked="" type="checkbox"/> |
| Openness | <input checked="" type="checkbox"/> | Respect | <input checked="" type="checkbox"/> | Selflessness | <input checked="" type="checkbox"/> |

1. Background

1.1. The OPCC has requested a brief note outlining the recent HMICFRS CDI Inspection. This document will assist in informing the discussion.

2. Content

2.1. Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) on the 2nd October 2018 published the findings from their recent inspection which assessed the accuracy of our crime recording.

2.2. Graded as 'GOOD', with 93% of crimes reported to us recorded accurately, the report highlights the concerted efforts that have been made to improve in this area since our previous inspection in 2014. To add context to this statistic, the Force recorded 72,853 crimes in the financial year 2017/18. The findings from the inspection reflect our own analysis of crime recording accuracy which is continually monitored by a small in-force team to see where improvements can be made.

2.3. Surrey Police were pleased with this grading from HMICFRS which places Surrey as one of the top forces of the 31 forces assessed so far and confirms we are heading in the right direction. It's particularly pleasing that HMICFRS has recognised Surrey as 'outstanding' for having a strong, demonstrable leadership and a clear commitment to get crime recording right.

2.4. However there are areas where we have fallen short, and whilst the number of errors in our crime recording are small, any instance of us failing to record an offence accurately is one too many.

2.5. Specifically the inspectors highlighted a concern in the recording of rape and sexual crimes. This is particularly worrying due to the nature of these crimes, however we want to reassure the public and victims of these offences that in all cases records existed, but there were instances where a misunderstanding of the complex recording rules resulted in a mis-classification of the crime or instances where reports of multiple crimes meant records should have been separated. We have not missed victims. We have looked at these individual cases and remain positive that the necessary investigations and safeguarding requirements were undertaken to a high standard.

2.6. Timely and accurate recording is so important as it gives us up-to-date intelligence, helps us identify crime patterns and quickly target where our resources are most needed. This is vital for effective crime investigation and prevention. Our aspiration is that we set our sights on becoming an 'outstanding' Force in all measures of crime data integrity by building on the training that's already in place and by focusing on the recommendations put forward by the inspectors.

2.7. We hope that the findings of the inspection gives confidence to victims that Surrey Police will record and respond to crime appropriately, ensuring they remain at the heart of everything we do and receive all the care and access to the right support services.

2.8. The report also mentions that the Force:

- Achieves good levels of recording accuracy for reported violence offences
- Records nearly every crime where young people take and share indecent images of themselves
- Records many crimes within 24 hours as permitted by the rules
- Has improved the knowledge and understanding among its officers and staff of the crime-recording requirements for offences of stalking, harassment and malicious communications
- Has implemented all the recommendations set out in the 2014 report

2.9. HM Inspector of Constabulary Zoë Billingham said: "I am very pleased that Surrey Police has been graded as good in terms of the accuracy of their crime recording. I recognise the hard work that the Force has done to improve its crime recording arrangements and we were particularly impressed by Surrey Police's outstanding culture and leadership with regard to crime recording. The Force has made real progress under the strong leadership of the deputy chief constable and its strategic crime and incident recording group.

“We found that staff and officers fully understood their roles and responsibilities when it comes to accurate crime recording. The Force’s auditing processes are robust and act as an early warning system, flagging up areas where officers are most likely to make repeat mistakes. I was also pleased to see that Surrey Police had put all our recommendations from 2014 into place.

“Although we have graded Surrey Police as good, there is still some room for improvement. For instance, officers were most likely to miss a crime off the books when it was an additional crime disclosed by a victim during an on-going investigation. This included some cases involving sexual offences.

“I will continue to monitor Surrey Police, but I am very reassured by the good progress that the Force has made in this vitally important aspect of policing.”

3. Conclusion[s]

3.1. The areas for improvement and actions arising from the inspection are progressed and monitored through a dedicated group chaired by the Deputy Chief Constable.

4. Decision[s] Required

4.1. Members are invited to review this briefing note.

5. Attachments / Background Papers

Attachment: video of Deputy Chief Constable Gavin Stephens

<https://youtu.be/TtVSgXUVRo8>